

Home Insurance

09/18/2026 11:01 am EDT

Home Insurance

If you have a new insurance policy, please send the new policy documents to us as follows:

Online (it's quick and easy!): ihaveinsurance.com/FBMortgage

By mail:

FirstBank
ISAOA / ATIMA
PO Box 961254
Fort Worth, TX 76161

By email: EvidenceofInsurance@ihaveinsurance.com

If you have an escrow account set up to pay your home insurance premium(s) and need to send us a bill, please send it to the address above. If the payment due date is less than two weeks away, please email it to us with your new policy documents at loaninfo@myloanservicer.com and we will expedite payment.

Insurance Claims

Have an insurance claim? First, contact your insurance company to file a claim and then begin the claims process with FirstBank Mortgage by calling [833.253.1133](tel:833.253.1133). You will then be able to check the status of your claim at PropertyClaimCenter.com.

If you need to send a check to us for our endorsement, our mailing addresses are:

PO Box:

FirstBank Mortgage
Attn: Property Loss Department
PO Box 29985
Phoenix, AZ 85038-9985

Overnight:

FirstBank Mortgage
Attn: Property Loss Department
7350 N Dobson Rd, Suite 101
Scottsdale, AZ 85256
