

Forms

09/29/2026 12:51 pm EDT

Third-Party Authorization Form

To safeguard your personal information, we will not discuss or release any non-public information regarding your loan without written approval.

If you would like information about your loan to be released to an authorized third party, please complete and sign the following form, and email it to us at loaninfo@myloanservicer.com.

[Third-Party Authorization Form - FirstBank Mortgage.pdf](#) 

Automatic Payment Enrollment Form

We're pleased to offer [autopay](#), a free monthly automatic payments service. Once enrolled, we will draft your payment from your chosen checking or savings account each month (one draft per month) on the day you choose.

To enroll for monthly autopay, login at FBMortgage.MyLoanServicer.com, call 866-935-9688, OR complete the form linked below (instructions are provided within the form).

Download: [Automatic Payments Enrollment Form.pdf](#) 

NOTE: We also offer [biweekly Budget Drafts](#) as an alternative option for free automatic payments. Once enrolled, half of your total monthly payment due will be drafted from your checking or savings account every 14 days. For more information and to enroll, please call 866-935-9688.

Partial Lien Release Request Form

[Learn more about a Partial Lien Release](#)

Reach out by phone or email and ask about a partial release. If you are ready to initiate a request for a Partial Lien Release, you can complete our [Partial Lien Release Request Form](#) and send a signed copy to us – please see form for instructions.

Financial Assistance Application

We understand that life circumstances might lead to difficulty making your mortgage payments. As your mortgage partner, we are here to help if you are facing financial hardship. Whether you need help bringing your account current or are behind on payments and looking to sell, we want to help you navigate options available to you. Please reach out to our Homeowner Assistance Team at [866-953-4574](tel:866-953-4574) or [email us](#).

How to Request Financial Assistance for Your Mortgage

You can login to your secure online account to complete the application online at your convenience. For instructions, [click here](#).

If you prefer to submit your application by mail or email, you can download a PDF here: [Financial Assistance Application Form_FirstBank Mortgage.pdf](#) . The application includes instructions for completing and submitting the package.
